ONYX Basics

Log In – View Association Summaries – View Per Case Balances – View Case Details

This quick-start, basics of ONYX, guide will help you log in, make use of the [Home] screen – for association summaries, the [Cases] screen – for case summaries, and the [case details] screen – for individual case information. Let's begin.



Log in to ONYX https://www.onyxanywhere.com

Note: For quick access to ONYX in the future, allow your browser to save your user name and password

- Enter username and password. (Available from Rickel Law)
- First-time users must create a new password (6+ characters)

View Association Summaries on Home Screen



Items on Home screen:

- Total associations, active cases and closed cases
- Current amount collected for your association(s)
- Collection Progress
 association delinquency totals
- Pro-rata payment due listing

View Per Case Balances

Home	My Account	Managers	Associations	Cases	Reports	Subscription	15		Logou
ON	Case Listing Search for	Listing fo all cases accor r and access all cas	r onyx essable to Hav es in ONYX from he	vali re. Click on th	e owner name t	io see case deta	ils.	(0	reate New Case
		Enter dat	a in up to two of t	Sear	ch Cases	s (Search) to	search for a cas	e.	
		(Owner/Co-C	Owner First/Last N	lame Here)		Select Search:	Address 🗸		
		Association	Name Here)	Search	Clear	Select Search	Data Here)	Re	
Show Al	I Searched Case	s (122) 🛛 🗛	tive Cases (111)	Closed Cas	ses (11)			5473. <i>S</i>	Rows per Page: 100
ID 🔻	Name	Assoc	iation			Process	Status	Balance	_awsuit Legal Rep.
HI-KE- A136D75-1	Lot 5 2020-06-30 Namara, Trici	Kaha V	llas Estates			NEW	STAGING	\$1,308.59	
HI-ACO A134A1293 104	Apartment 2- 2020-04-01 Kane, Jaclyn Michi	T Associ	ation of Court Owner	rs		LIEN	In Process	\$5,095.22	
HI-ACO A133D91-6	Apt 34 2020-04-01 Hill, Robert W	Associ	ation of Court Owner	15		LIENPEN	Payment Plan	\$2,428.87	
HI-ACO A132D91-1	Apt 2D 2020-04-01 Do, Corev	Associa	ation of Court Owner	s		LIENPEN	In Process	\$6,244.99	
HI-AH- A125D79-7	Apartment 34 2020-02-12 Vanairse, Tho	Associa	ation of Hawaii			LIENPEN	In Process	\$8,535.45	
HI-AH- A132D79-9	9 Apartment 32 2020-02-10 Bentley, Rica	Associa	ation of Hawaii			LIENPEN	In Process	\$18,251.66	

Items on Cases screen:

- Open cases listed oldest to newest
- Click column header to reorder list
- List all closed, all open, or both
- Search fields will filter the case list
- Jump to case details with hyperlinked owner names

View Case Details

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	Case HI-AC	0-A135A129D9-1 No: 00213-191)	04	In Proces	5				
		1 2 2							Phone: (855) 752-7156
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	Current Pro	cess Step: Lien Re	corded (H	lover over any Step nur	ber to see the	step name)			
ps	shot Bar	Last Contact	Date	Last Researc	hed	Date	Case Stats	Collected	ן ר
14-	01 Created Reviewed	Assoc Owner/Rep	04/01/2020 06/11/2020	Land Case	Records Balance	04/01/2020 06/12/2020	0 Payments	Assocation \$0.00	
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d i tio	by: Hawaii n: Association of	of Court Owners					Collector:	The Rickel Law Fi	m
le									
	Jaclyn Micma	aru					Email: Phone: (808) 555	5555	
					Tax ID:		1.9.1.651	099.019	
	Honolulu 91-11 Pusha	St. And ST							
	Ewa Beach, H	1 96706				(Index)		-	
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nly	Late Fee	late fee			\$ 2.00	15	Jan Feb Mar Apr	May June July A	ug Sept Oct Nov Dec
aly	Collection Fee	Collection a	dministration fe	•	\$ 59.00	4	Jan Feb Mar Apr	May June July A	ug Sept Oct Nov Dec
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Items on Case Details screen:

Full Case Information including:

- Snapshot status and process bar
- Owner and property information
- Accounting and association fees
- Case notes (users may add notes) Click [+Add/Search] button
- Created and Archived Documents (users may upload to archived)
- Instant admin contact via Sidebar

You are now able to log in to ONYX and grab (print screen) the most useful collections data for board meetings and delinquency reviews. ONYX has MUCH more, but this will get you started!